

# Dr. Batra's Partners with Ecosmob to Build Robust Mobile Apps for Patients and Custom Web Portals for Doctors



## Introduction

Dr. Batra's Healthcare is one of the world's largest homeopathy clinic chains, providing best-in-class homeopathy treatment that combines homeopathy with advanced technology. Over 1.5 million patients have been treated in 200+ clinics by a network of 300+ best homeopathy doctors from five countries: India, the United Kingdom, the United Arab Emirates, Bangladesh, and Bahrain.

## Requirement

The client was looking for a tech partner to build a powerful mobile and web solution to help connect and manage doctors and patients easily. They wanted a mobile app where one could add all patients' details, processes, and activities after getting on board for the treatment. They wanted the app to be managed by Batra's clinic's existing Web-based admin panel. The overall requirement of the app was:



To help the patients view their upcoming and past appointments, reschedule, review their medical history, Text chat, Voice and Video calls with their doctors, etc.



To help the doctors view their appointments, patients list, medical history details, Text chat, Voice and Video calls with the patients, etc.



To help doctors manage the history of every patient at a single place, the history of the prescriptions, medicines, tests they have suggested, etc.

The idea was to blend their expertise with advanced technology to offer the best medical consultation to Dr. Batra's patients.

## Challenge

One major challenge was adding a video consultancy feature to the mobile application. After rounds of technical consultation and discussion with the client, we chose WebRTC technology to add video consultancy features to the solution.

## Solution



The plan was to create something that empowers their patients and clients to consult from anywhere. They wanted a feature-rich and easy-to-use application for patients and doctors to upgrade their online consultancy services. We delivered a mobile app and a web portal for doctors with the following features:



### Patient Features

Login/Logout, Appointment scheduling, list of Past and Upcoming Appointments, Medicine History, checking Doctor's details, chat with a doctor, Video, and Voice calling for a consultation, upload reports, and feedback rating.



## Doctor features

Include Login/Logout, Appointment list, Patient list, Patient details, Adding a summary of offline consultation, Upload prescriptions, chatting with patients, checking uploaded reports, and Video and Voice calling with patients.

### Technology Used

Mobile app



Doctor's Web portal



Chat, audio, and video calling



## Benefits

These solutions demonstrate how we can now provide our clients with the solution they need for their businesses. We must know that the solutions we provide to our customers save them money while also being built on a robust and innovative technology platform. With an innovative mobile application, Dr. Batra's now offers high-quality online consultancy with video to their patients.

## Happy Client



The Ecosmob team identified our needs and supplied a system that upscaled our online consultancy services communications. The communication was transparent, and the team helped us build a custom solution. Always available and great support



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