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Latest Insight

7 Effective Steps to Transforming Your Healthcare Practice with VoIP System

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Ecosmob to Serve as Integrator in New Exciting Partnership with SignalWire

Industry Update

Zoom's New AI Features Put Time Back in Your Day
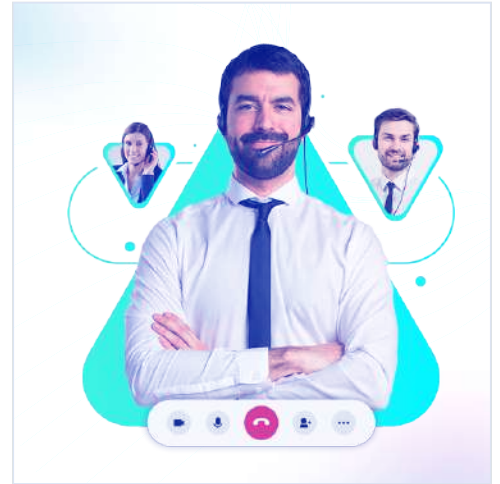
Brain Pick

Enreach for Service Providers puts Mobility at the Heart of UCaaS & CCaaS

NEWSLETTER

ISSUE:28

7 Effective Steps to Transforming Your Healthcare Practice with VoIP System

The healthcare industry is widely recognized as one of the fastest-growing sectors globally. It has embraced numerous technological advancements to streamline organizational operation processes in this digital age. Due to increasing demand, healthcare professionals readily switch to **VoIP system** to skyrocket patient communication efficiency. If you're wondering how VoIP solutions can transform the remote healthcare communication you deliver, you've landed at the right place. **Read more**
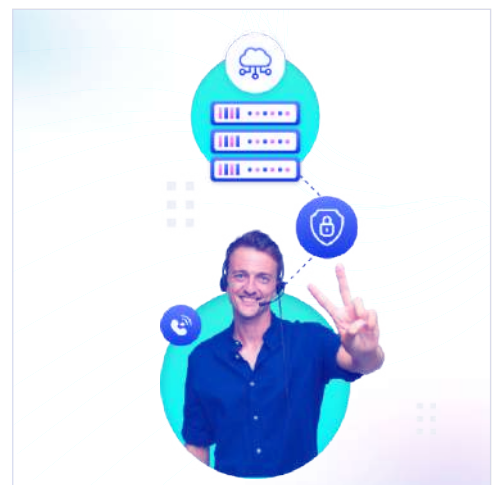
What is VoIP? The Ultimate Guide for Modern Business Communication

For as long as businesses have existed, what has been a key pillar of their success? Effective communication!

Now, in the 21st century, the evolution of business communication has brought us to a transformative technology: VoIP, which redefines how businesses communicate in today's digital age.

VoIP (Voice over Internet Protocol) transforms how businesses connect, collaborate, and cater to customers. If you're looking for a **VoIP solution** that aligns with your business needs, **Read more**

Zoom's New AI Features Put Time Back in Your Day

In an enlightening conversation with Rob Scott from UC Today, Mahesh Ram, the visionary Head of AI Product Strategy at **Zoom**, dives deep into how Zoom harnesses the power of artificial intelligence to redefine customer value and workplace efficiency.

Zoom's commitment to innovation is further highlighted through a detailed exploration of its powerful AI capabilities. One of the standout revelations is the enhancement of Zoom Phone with advanced features
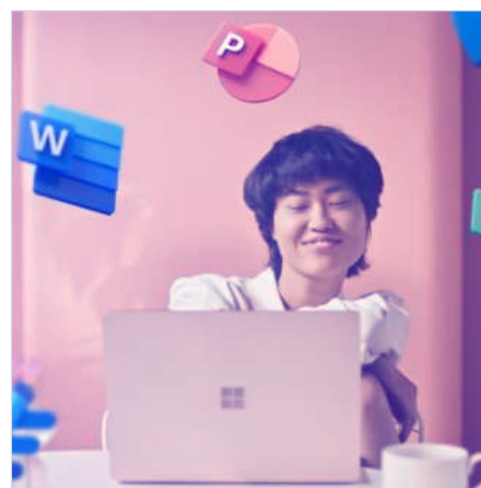
Read more

5 Top Tips on How to Secure Your Microsoft 365 Environment

Microsoft 365 offers companies a broad collection of communication and collaboration tools, productivity apps, and even AI assistants. With over **345 million** paying customers worldwide, it's one of the most famous work suites available. But like any digital platform, it comes with risks.

Implementing the best security solutions offered by Microsoft Teams and leveraging support from partners who can help secure and configure your ecosystem will give you a critical edge. **Read more**

Industry's leading publications abuzz with Ecosmob

Ecosmob Technologies: Now A Leading FreeSWITCH Solutions Developer

Ecosmob, a prominent name in the telecommunications and software development industries, has now established itself as a leading developer of custom FreeSWITCH solutions.

FreeSWITCH is a scalable open-source telephony platform engineered to facilitate the routing and integration of widely used communication protocols through audio, video, text, or any other media type. **Read more**

Ecosmob to Serve as Integrator in New Exciting Partnership with SignalWire

Ecosmob Technologies Pvt. Ltd., a leader in custom communication software, has announced a strategic partnership with **SignalWire Inc.**, positioning Ecosmob as the integrator in this strategic collaboration.

This partnership will establish a significant milestone in redefining real-time communication technologies across various industries globally. **Read more**

Enreach for Service Providers puts Mobility at the Heart of UCaaS and CCaaS

Fixed-mobile convergence (FMC) has given mobility a starring role in all communications. Mobility is enabled so that mission-critical activities previously thought exclusively enabled by fixed communications are handled on mobile devices using attractive apps. Use cases extend from contact center agents who now routinely log in from home via an app on their mobile devices to mobile workers who utilize their smartphones to access tools such as augmented reality. **Read more**

The Top CCaaS Providers to Consider in 2024

Today's top CCaaS providers give companies the tools they need to maintain and build a competitive edge in an experience-focused landscape. Combining solutions for omnichannel customer service with performance management, analytics, and insights, the right CCaaS solution can help organizations increase revenue, reduce customer churn, and improve efficiency.

As trends like remote and hybrid work continue to take over and consumer expectations evolve, demand for innovative cloud contact center platforms is growing. By 2030, experts predict the CCaaS market will be worth $16.43 billion by 2030, exhibiting a CAGR of 18%.

Read more

Ecosmob Technologies heralds a new age of communication. We build smart IT solutions that are high-end and help businesses grow their customer base. Our machine learning solutions empower AI to mimic the way your customers interact with your business.

VoIP, of course, is our forte.

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